

GENERAL TERMS OF BUSINESS

(The word "Company" wherever used shall mean **RENEX VALVES** or its affiliates)

Reference

Original part numbers or reference of other manufacturers are given only for correct and easier selection of part. Our products are of Indian origin and it must not be implied that our products are used by the respective manufacturers.

Disclaimer

Information provided in all our publications (catalogues and technical sheets) is collected from the most reliable sources. Every effort has been made to ensure that the products listed are fit for the applications and/or purposes stated in the publications. But the company does not accept any responsibility for any kind of loss or damage, whatsoever, arising from the errors/incorrect description in the publications.

We reserve rights to remove any of the listed part(s) from our manufacturing program without assigning any prior notice. All Models, Brand name, Logo(s), Part numbers etc., wherever used, are registered to their respective owners.

Confirmation

Orders once confirmed cannot be cancelled or modified in sizes/specifications/quantities or in any other way. In case if shipment is asked to be postponed for buyer's own reasons, then company will request for full contract amount to be remitted by TT as advance payment.

Availability

Shipments of all offered parts are subject to availability. We reserve rights to ship consignments in full or part.

Tooling

All paid tooling, which are developed by the company, remain the property of the company. Only readymade tooling provided by the Purchaser shall be returned.

Overdue Accounts

All overdue accounts will attract interest of 15% per annum.

Guarantee (only on parts sale)

- All products are fully guaranteed for its workmanship, dimensional accuracy and interchange-ability with the original. In the event that a product is found to be non-compliant in these aspects, the Company at its own discretion will replace or credit the Purchaser with the value of such supplied goods if the company is satisfied that such non-compliance arose solely through faulty materials or workmanship and such goods are returned carriage paid to Company immediately upon discovery of the non-compliance, notified to Company in writing and in any event not later than 80 days from the date of dispatch and provided that goods have been stored in conditions approved by the company.
- The company, at its own discretion, will either credit customer's account with the cost of non-compliant parts or provide free replacement only. The company shall not be liable to pay the duties/taxes, any other expenses or any kind of losses/damages of whatsoever nature incurred by Purchaser on the importation, distribution and installation of such goods.
- We do not provide any time period/kilometre guarantee/warranty.
- Genuine parts supplied have warranty in India only. The warranty is void upon exports.

Damage or Loss in Transit: Whist the Company accepts no liability for Damage or loss or mis/wrong handling in transit when goods are consigned via an independent carrier, the Company will use all reasonable endeavour to assist the Purchaser in pursuing claims for damage or loss or mis/wrong handling in transit against a carrier or insurance company provided that damage or shortage or mis/wrong handling is notified in writing both to the Company and to the carrier within 7 days on receipt of goods and the goods have been signed for as "not examined" and have been handled by the Purchaser in accordance with carrier's conditions.

Infringement of Patents, Copyrights or Registered Designs

On placing order, the Purchaser automatically indemnify the Company against all damages, penalties, costs and expenses arising out of the infringement of any Patents, Copyrights or Registered Designs (or any claim for such infringement) involved in work carried out in accordance with the Purchaser's specification.

Force Majeure

In the event of any cause beyond the control of the Company preventing or hindering it from carrying out its obligations under any contract, the Company shall be relieved of all responsibility in respect of the contract.

Jurisdiction: All orders/Performa(s)/Invoice(s) issued, are subject to RAJKOT (GUJARAT, INDIA) Jurisdiction.